

Technology & Online Classes Student Survey (Spring 2022)

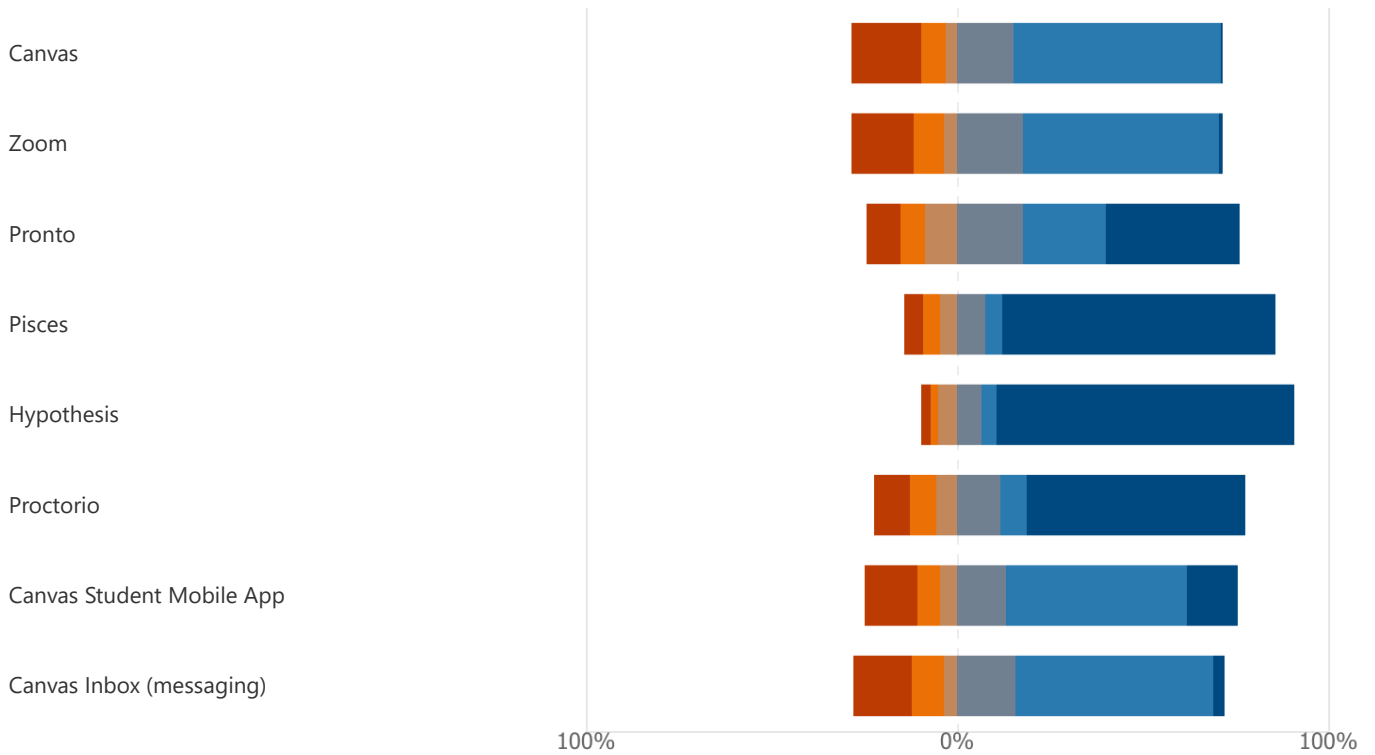
240
Responses

06:21
Average time to complete

Active
Status

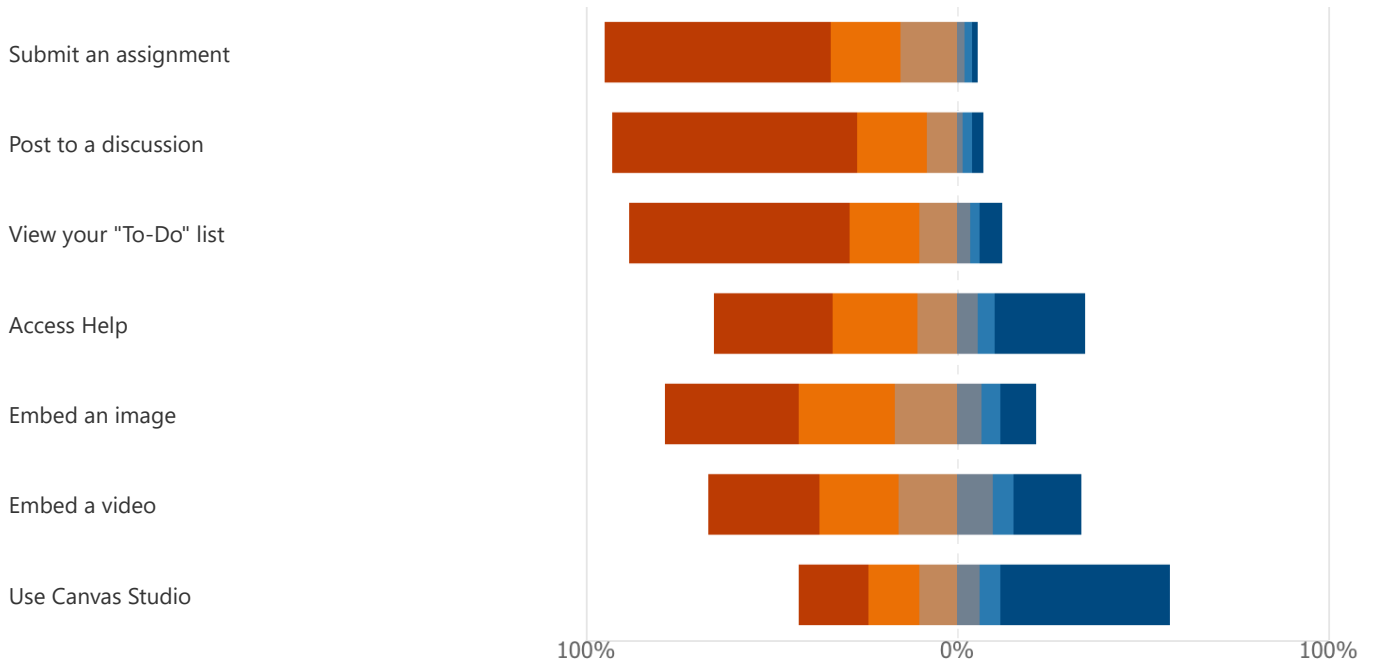
1. How comfortable are you with using:

Very uncomfortable Somewhat uncomfortable Neither comfortable nor uncomfortable Somewhat comfortable
Very Comfortable Never used it



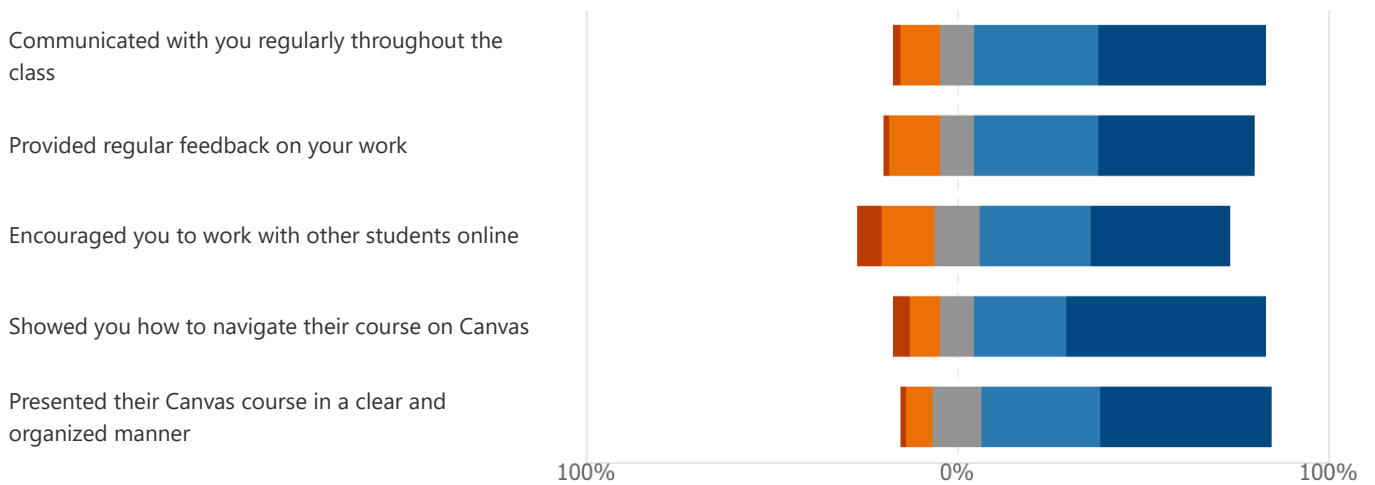
2. How easy or complicated in Canvas is it to:

■ Very Easy
 ■ Somewhat Easy
 ■ Sometimes easy, sometimes complicated
 ■ Somewhat Complicated
 ■ Very Complicated
 ■ Never used/did this in Canvas



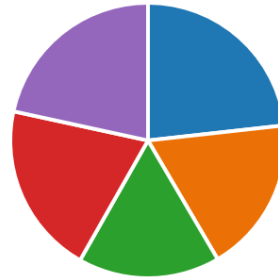
3. How many of your online CCC professors:

■ None
 ■ Few
 ■ About half
 ■ Most
 ■ All



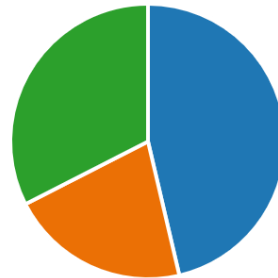
4. Which kinds of Canvas Help have you used? Click all that apply

● How-to videos	99
● Website with instructions with...	78
● Chat	71
● Email	86
● Never used Canvas Help	92



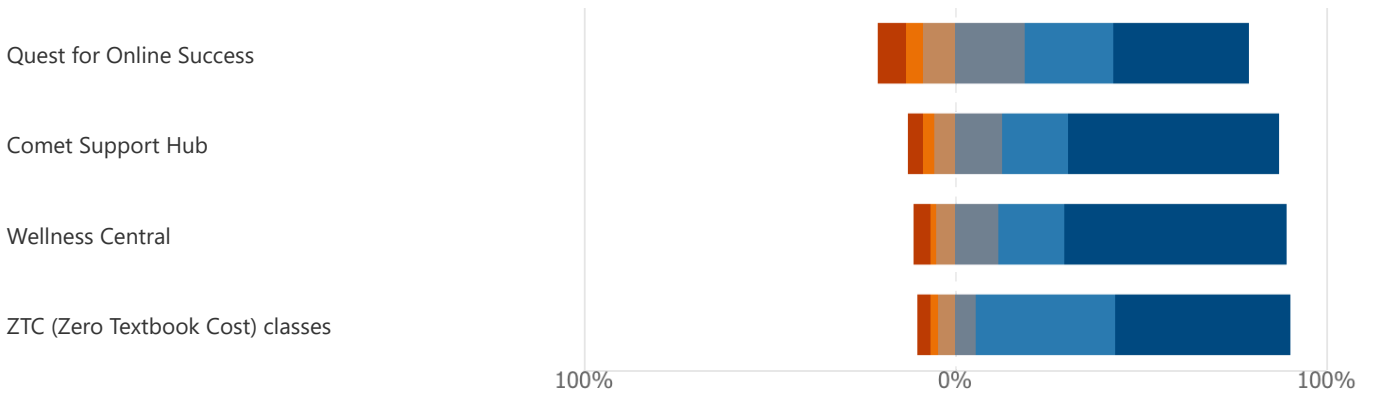
5. Would a technology drop-in (on-campus and virtual) service be helpful for you to be a successful online learner?

● Yes! Both online and on-camp...	114
● Yes! Online only	52
● No, I am good.	80



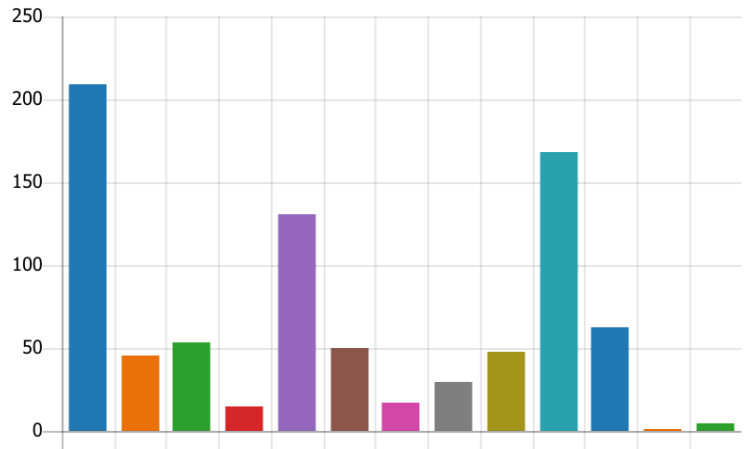
6. How helpful have you found the following resources:

■ Very Unhelpful	■ Somewhat Unhelpful	■ Neither unhelpful nor helpful	■ Somewhat Helpful	■ Very Helpful	■ Never used
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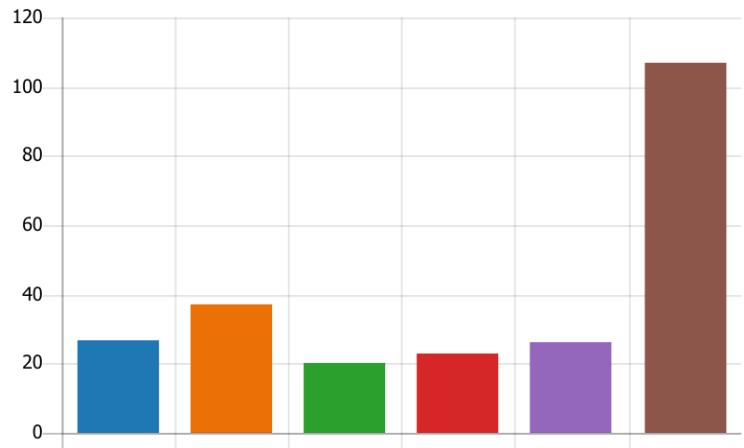
7. What devices/services do you use to complete school work? Please check all that apply.

● Laptop Computer	209
● Desktop Computer	46
● iPad	53
● Tablet	15
● iPhone	131
● Android Phone	50
● School Desktop computer	17
● School Chromebook laptop	30
● Wi-Fi Hot Spot	48
● Home Internet	168
● School Internet or Wi-Fi	62
● None of these	1
● Other	5



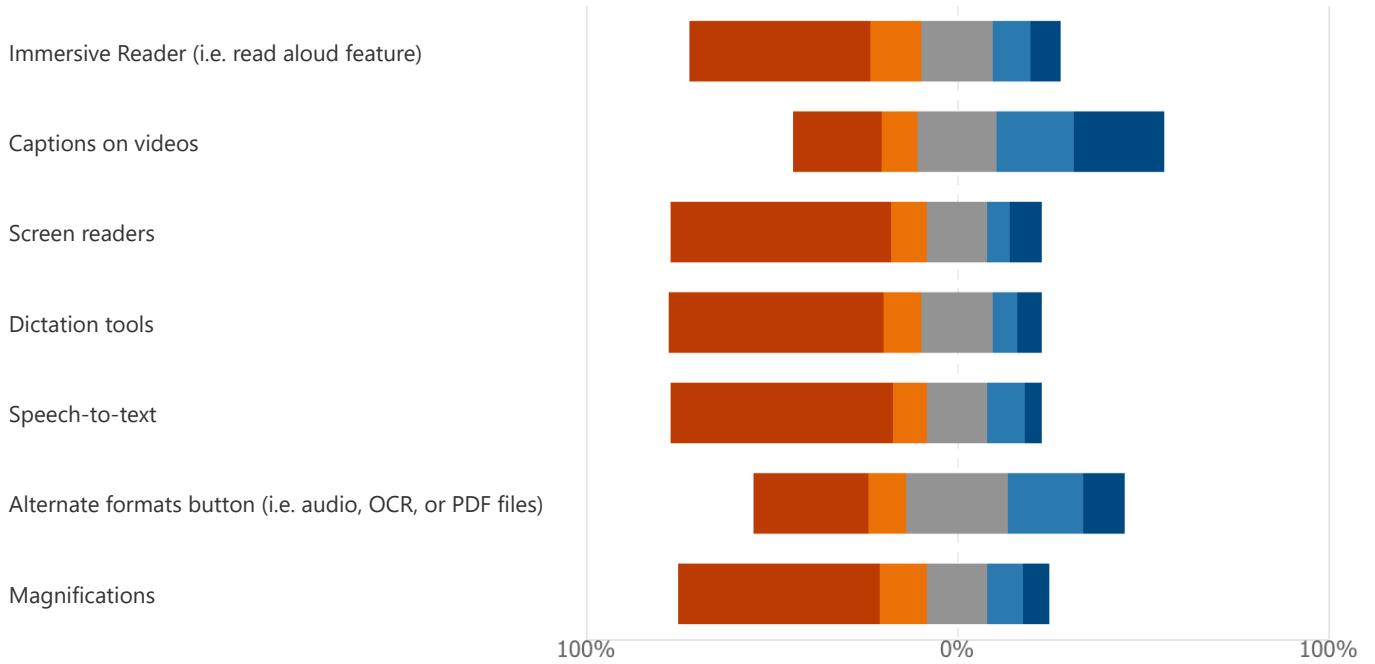
8. How easy or difficult was it for you to connect to the campus wifi?

● Extremely easy	27
● Somewhat easy	37
● Neutral	20
● Somewhat difficult	23
● Extremely difficult	26
● I've never used the campus wifi.	107



9. How frequently do you use the following features in Canvas or online?

■ Never
 ■ Rarely
 ■ Sometimes
 ■ Often
 ■ Always



10. Any comments you would like to add?

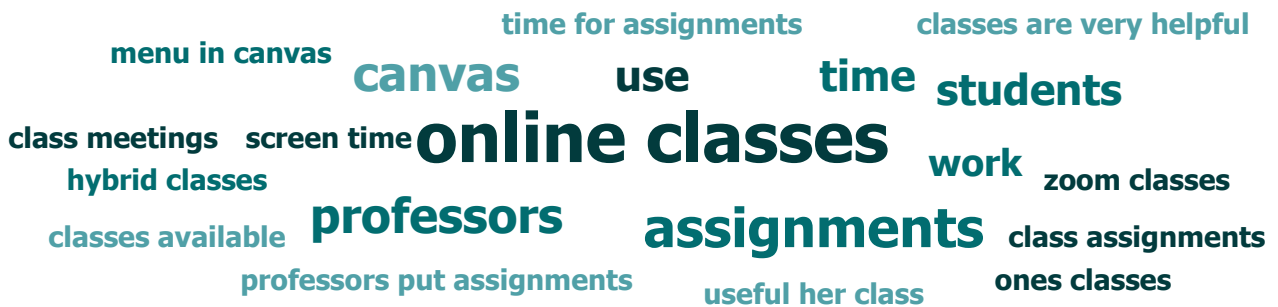
87

Responses

Latest Responses

"New to the school and haven't uses many of these resources."

11 respondents (13%) answered **online classes** for this question.



10. Any comments you would like to add... ▾

Points: 0/0

10. Any comments you would like to add?

#1 that would benefit all students if ALL instructors would use the same format for submission of documents

[1 response](#)

0 / 0 pts
Auto-graded

2+ years into "two weeks to flatten the curve" and I've taken several partial or completely online classes. The quality of the teaching is HEAVILY dependent upon the comfort level of the professor using online tools. My current Professor is excellent. Some others leave much to be desired.

[1 response](#)

0 / 0 pts
Auto-graded

A video tutorial of what is Canvas and Syllabus and how to use it. how to submit an assignment it has been hard for me, because the Chromebook that i'm using has me sign as a guest. I cant download the apps to support my work,and submitted. I didnt know canvas offer speech to text, screen or readers.

[1 response](#)

0 / 0 pts
Auto-graded

All Good!

[1 response](#)

0 / 0 pts
Auto-graded

CCC professors have been GREAT with making distance learning engaging and fun! I wish other campuses (e.g. DVC) would look at CCC best practices :) I also do wish that Canvas accessibility options were more obvious and that professors emphasized several of these helpful features, which could be helpful for both DSPS students and non-DSPS students. Thank you.

[1 response](#)

0 / 0 pts
Auto-graded

Canvas is great

[1 response](#)

0 / 0 pts
Auto-graded

Course online is very helpful.

[1 response](#)

0 / 0 pts
Auto-graded

DSPS has been so valuable and informative. I also use Kurzweil 3000

[1 response](#)

0 / 0 pts

Auto-graded

Honestly for some of these features brought to my attention, I didn't know they were something I had access to. I'm glad we have online courses though as I work and have children so this helps me still do what I need to do.

[1 response](#)

0 / 0 pts

Auto-graded

I am not sure but each time the menu in canvas changed and sometimes I confused as I couldn't find the tab I looking for

[1 response](#)

0 / 0 pts

Auto-graded

I believe in guidance, some of my online classes are just writing and doing the work on your own understanding and i don't get nothing out of that.

[1 response](#)

0 / 0 pts

Auto-graded

I do not like that the TO-DO list still shows items that you have completed.

[1 response](#)

0 / 0 pts

Auto-graded

I feel that regardless if people use or not use the Immersive reader, captions on videos, screen readers, dictation tools , speech to text etc.. this must still be available for the use of students with disabilities and elderly students..

[1 response](#)

0 / 0 pts

Auto-graded

I have not understood many parts of this questionnaire.

[1 response](#)

0 / 0 pts

Auto-graded

I like fully online classes that don't have mandatory zoom classes but I wish all professors would make videos explaining projects and harder assignments. I've had many professors do this but some don't.

[1 response](#)

0 / 0 pts

Auto-graded

I like online classes

[3 responses](#)

0 / 0 pts

Auto-graded

I love online classes because they allow me to have a more flexible schedule and I am able to work to make more money and I get to save gas!

[1 response](#)

0 / 0 pts

Auto-graded

I need help enrolling into the student EOPS program.

[1 response](#)

0 / 0 pts

Auto-graded

I would appreciate more hybrid classes for the coming semester	1 response	0 / 0 pts <i>Auto-graded</i>
I would like that more professors were more flexible in the format of discussion. Meaning that students could participate in text, audio, or video.	1 response	0 / 0 pts <i>Auto-graded</i>
It feels like Canvas could be better organized, more user friendly. I would prefer if the side menu in canvas dashboard (assignments, announcements, modules, etc) opened new tabs automatically. It would be nice to have all of ones classes available on a horizontal menu, as if they are tabs in a filing cabinet. It would be nice to have a widget on the right side of the screen at all times with the to-do list, color coded by class and organized by date. The way of visualizing modules could be more specific. Now, you just see the names of the "pages" and the assignments are included in the pages, and then if you click on them you get sent to assignments... It would be nicer to open up the weekly modules and directly see the quizzes, assignments, lectures, etc organized and visually represented differently. At the beginning of each week, I find that I need to read through the week's lectures to understand what the teacher needs from me, and then I need to make a list elsewhere. In the email application, it would be nice to be able to enter in people's names without having to select the class. Also, it would be awesome to be able to hit a "reply all" button, or a "forward" button. I notice that most grouped emails get sent back to individuals unless you manually enter everyone's name again.	1 response	0 / 0 pts <i>Auto-graded</i>
It would be great to have in person help	1 response	0 / 0 pts <i>Auto-graded</i>
It would be nice if all professors used the same Canvas format. It's very difficult when they all display or set up Canvas differently.	1 response	0 / 0 pts <i>Auto-graded</i>
Keep classes online	1 response	0 / 0 pts <i>Auto-graded</i>
Learning while on zoom can be overwhelming especially when some professors don't leave any room/time to accomplish other class assignments.	1 response	0 / 0 pts <i>Auto-graded</i>

May need help with assignment submission.	1 response	0 / 0 pts <i>Auto-graded</i>
Me. Letellier is a dedicate and organize teacher. It is very useful her class.	1 response	0 / 0 pts <i>Auto-graded</i>
More help utilizing Splashtop computers via School Chrome-book would be very helpful.	1 response	0 / 0 pts <i>Auto-graded</i>
N/A	4 responses	0 / 0 pts <i>Auto-graded</i>
N/a	3 responses	0 / 0 pts <i>Auto-graded</i>
Need Tutorial for connecting to school wifi, more info for university transfers, need more info for study abroad	1 response	0 / 0 pts <i>Auto-graded</i>
Never use and sometimes I don't know what they are. There should be a I don't know what they are or mean.	1 response	0 / 0 pts <i>Auto-graded</i>
New to the school and haven't uses many of these resources.	1 response	0 / 0 pts <i>Auto-graded</i>
No	6 responses	0 / 0 pts <i>Auto-graded</i>
No I don't have	1 response	0 / 0 pts <i>Auto-graded</i>
No comment	1 response	0 / 0 pts <i>Auto-graded</i>
No, I'm good.	1 response	0 / 0 pts <i>Auto-graded</i>
None	4 responses	0 / 0 pts <i>Auto-graded</i>

Nope	1 response	0 / 0 pts <i>Auto-graded</i>
Not at all	1 response	0 / 0 pts <i>Auto-graded</i>
Not comment	1 response	0 / 0 pts <i>Auto-graded</i>
Nothing to add.	1 response	0 / 0 pts <i>Auto-graded</i>
Online schooling is convenient but the amount of work required is excessive. I have had to drop all of my online classes this semester because of the amount of screen time required to do my homework was causing excruciating pain, light sensitivity, pressure in my eyes. I have never had this problem before now but definitely something that needs to be considered by regulators as to how much screen time is too unhealthy for students taking online classes. This is a very real issue.	1 response	0 / 0 pts <i>Auto-graded</i>
Please add the option to upload from Google docs. Currently it is frustrating to use Microsoft Office or other apps. We could use it last semester and now we cannot and it adds 15 to 20 minutes plus adobe reader to every single assignment	1 response	0 / 0 pts <i>Auto-graded</i>
Please, online classes are very helpful for people that work and want to study	1 response	0 / 0 pts <i>Auto-graded</i>
Prefer the online classes to stay how they are for full time sessions	1 response	0 / 0 pts <i>Auto-graded</i>
So far all good	1 response	0 / 0 pts <i>Auto-graded</i>
Some of questions were not clear.	1 response	0 / 0 pts <i>Auto-graded</i>

Teachers should have 1 place to turn in assignments and uniform way to post assignments because everything is scattered all over. Time is wasted looking on different tabs and pages trying to find out where to post assignments or find assignments. Some teachers use tec connect some send zoom links. Really, there is a lot of confusion. .

[1 response](#)

0 / 0 pts
Auto-graded

Thanks!

[1 response](#)

0 / 0 pts
Auto-graded

The campus wifi is the woooooorrrrssttt. Building ikea furniture while on 10 Benadryl would be easier than logging into the wifi.

[1 response](#)

0 / 0 pts
Auto-graded

This is my first semester in DVC.

[1 response](#)

0 / 0 pts
Auto-graded

Unfortunately, in the couple fully async online classes I took, there was the least amount of instructor communication and feedback provided on canvas. This is even more important when there are no class meetings.

[1 response](#)

0 / 0 pts
Auto-graded

We need a little faster net.

[1 response](#)

0 / 0 pts
Auto-graded

We should have all professors have all assignment be visible in our to-do lists.

[1 response](#)

0 / 0 pts
Auto-graded

Why so many apps

[1 response](#)

0 / 0 pts
Auto-graded

Yes, sometimes it's hard to find what's due, etc. trying to find where professors put assignments, having enough allotted time for assignments or knowing when a class is cancelled when we didn't receive a message. Some of us are coming from different cities.

[1 response](#)

0 / 0 pts
Auto-graded

first year student here and consider myself not the best at technology, but figuring out canvas and how to use it was simple and easy

[1 response](#)

0 / 0 pts
Auto-graded

i love the SPIRIT programs and my teachers!	1 response	0 / 0 pts <i>Auto-graded</i>
n/a	1 response	0 / 0 pts <i>Auto-graded</i>
no	3 responses	0 / 0 pts <i>Auto-graded</i>
no comments	1 response	0 / 0 pts <i>Auto-graded</i>
none	7 responses	0 / 0 pts <i>Auto-graded</i>
the wifi on campus is really terrible, pretty much unuseable	1 response	0 / 0 pts <i>Auto-graded</i>
No answer provided.	153 responses	0 / 0 pts <i>Auto-graded</i>